Questions to ask before any platform's free year ends

Send the questions ninety days before the end, and write down each answer as it came in writing, with its date.

Question	Written answer	Date
Export: in what formats can we export our data?		
Export: what does it include, and leave out?		
Export: have we tested exporting one class?		
Price: what is year two, and how is it calculated?		
Price: what is the cap on later increases?		
Notice: when do we get the quote? Does it renew automatically?		
Notice: are we told of privacy policy changes, and asked to consent?		
Leaving: how long can we export after the end?		
Leaving: when is data destroyed; do we get it in writing?		
Contract: which terms are offered; what are the early-exit terms?		
Support: what is included, in what language, how fast?		
Support: who is our contact after the free year?		

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